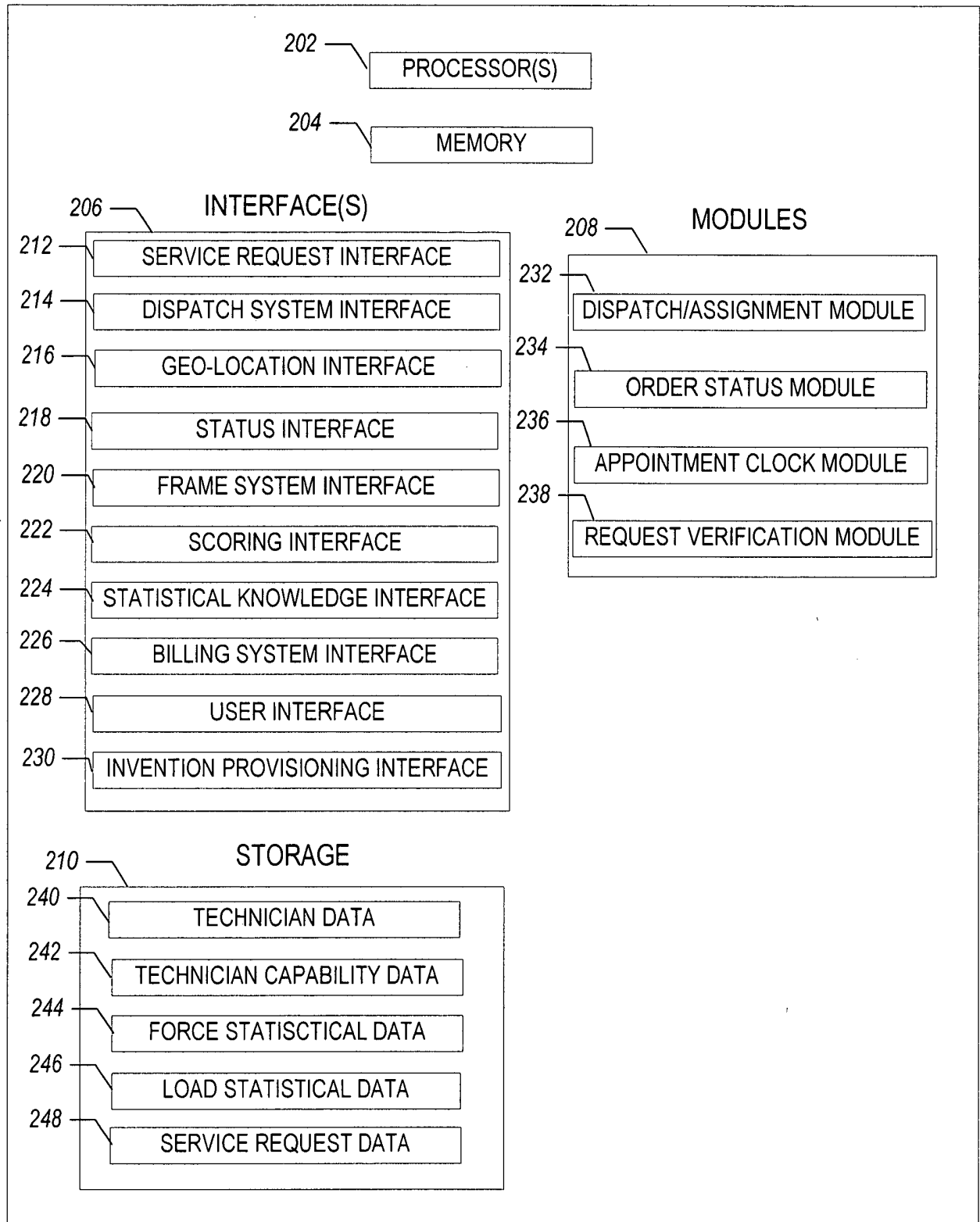


**FIG. 1**

SERVICE SUPPORT SYSTEM



**FIG. 2**

3/4

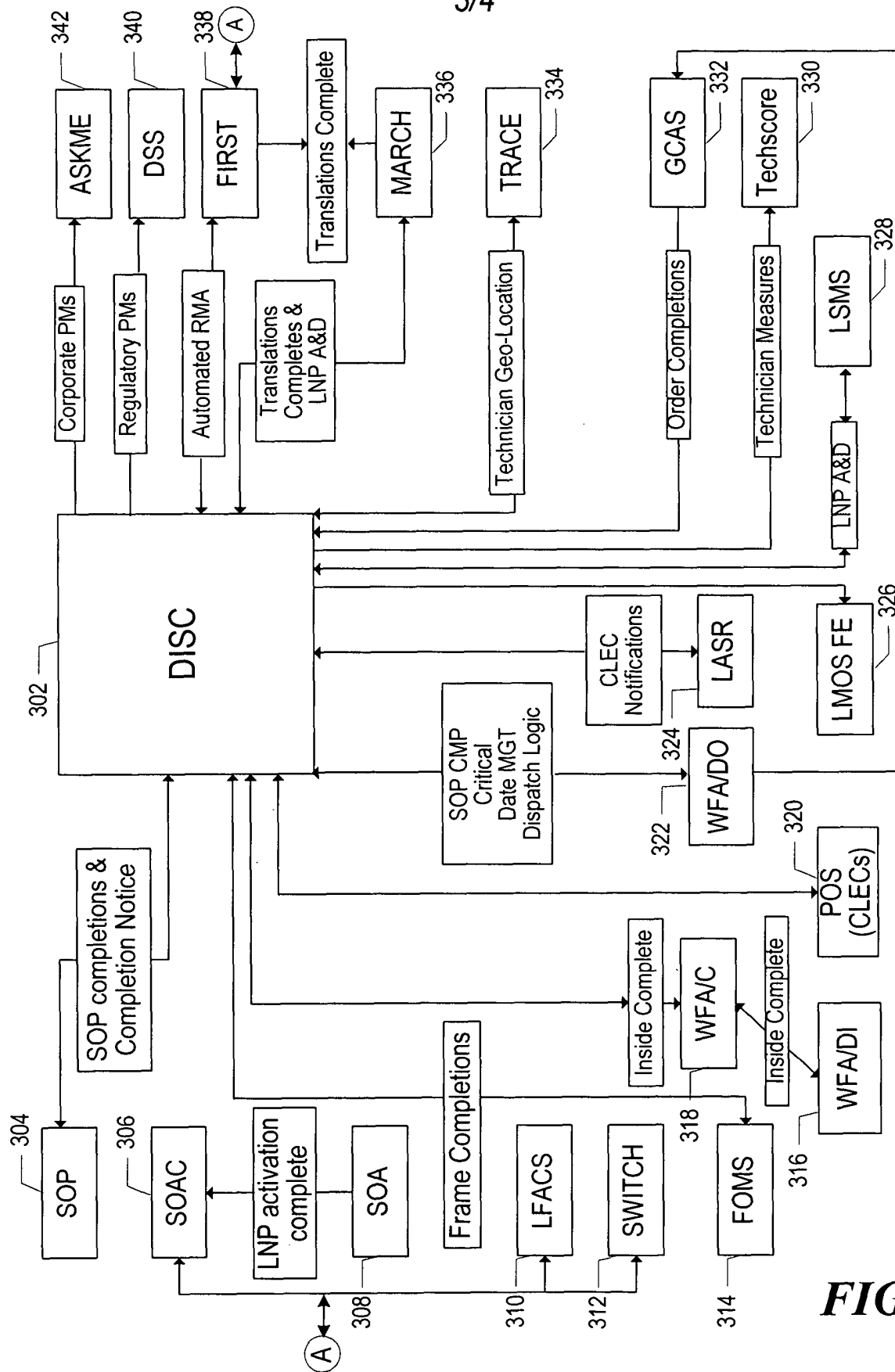
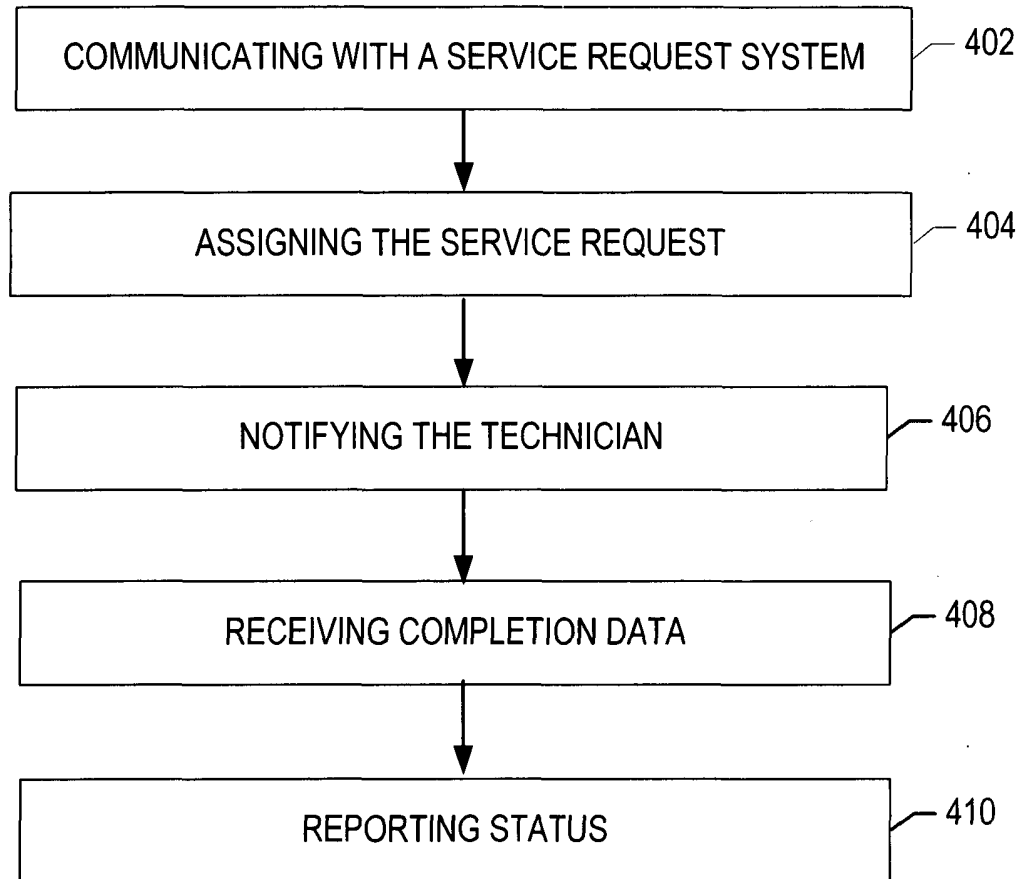
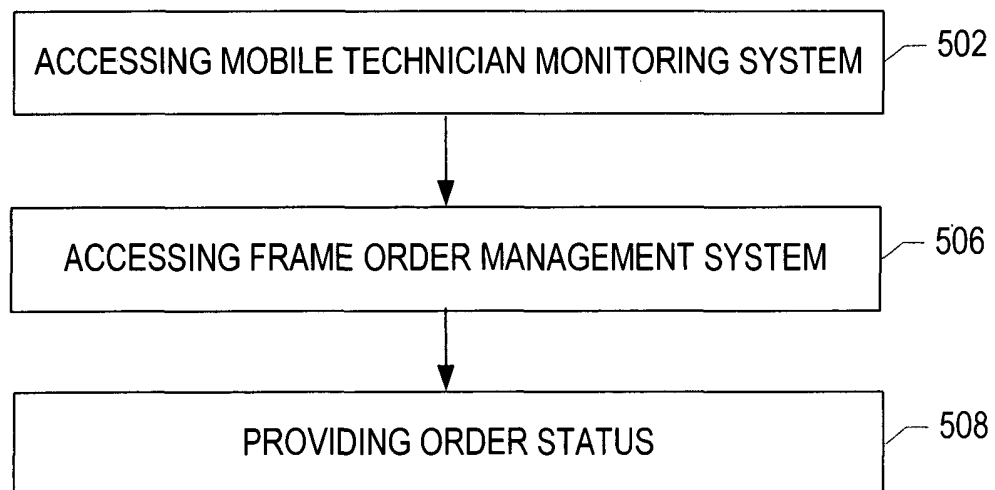


FIG. 3

4/4



**FIG. 4**



**FIG. 5**